

## Sample Email for Firmware upgrade notification:

### Scheduled maintenance for 2 networks in organization "Cisco Meraki"

Julian James (juljames)

Sent: Mon 8/18/2014 9:47 AM

To: Julian James (juljames)

The appliances in 2 networks in the organization "Cisco Meraki" will receive an upgrade to the most current Cisco Meraki firmware. Your appliances will continue to serve clients while upgrading until the minute or so it takes to boot into the new version.

For more information on these new features, please refer to the Cisco Meraki Cloud Management Manual (<http://docs.meraki.com/display/mx>).

"ISE-Lab MX80-1" will be upgraded on June 14, 2014 between 2:00 AM and 4:00 AM PDT. If you want to reschedule and pick another time for the upgrade, you can do this at [https://n84.meraki.com/ISE-Lab-MX80-1/n/dw7i9d\\_/manage/configure/system\\_settings#maintenance\\_options](https://n84.meraki.com/ISE-Lab-MX80-1/n/dw7i9d_/manage/configure/system_settings#maintenance_options).

"ISE-Lab MX80-2" will be upgraded on June 17, 2014 between 4:00 AM and 6:00 AM PDT. If you want to reschedule and pick another time for the upgrade, you can do this at [https://n84.meraki.com/ISE-Lab-MX80-2/n/V2PGFd\\_/manage/configure/system\\_settings#maintenance\\_options](https://n84.meraki.com/ISE-Lab-MX80-2/n/V2PGFd_/manage/configure/system_settings#maintenance_options).

If you have any questions please contact Cisco Meraki Technical Support at [support@meraki.com](mailto:support@meraki.com) or +1 415 632 5994.

Sincerely,

Cisco Meraki Technical Support

## Dashboard views of Firmware Upgrades

### Firmware upgrades

Try beta firmware

No

[What is this?](#)

Upgrade window

Tuesday 3am

[What is this?](#)


Access points upgrade

New firmware is available for this network, but an update is not scheduled. You can manually update your firmware below if you wish. [What's new?](#)  
Last upgraded on Tuesday, July 15, 2014 at 14:32 PDT.

☒ Do nothing

☐ Schedule the upgrade for: 08/18/2014 at 08:37 PDT

☐ Perform the upgrade now

[Access points](#)  00:18:0a:31:45:85

Configuration | [Edit configuration](#)

MAC address: 00:18:0a:31:45:85

Serial number: Q2DD-AEUF-YFJC (MR16)

Tags: [mr16 test](#)

SSIDs: 3 enabled, 1 disabled [Show »](#)

### Status

LAN IP 1: 172.24.0.132 (via DHCP) ([set IP address](#))

Gateway: 172.24.0.1; DNS: 172.24.0.1

Public IP: 192.195.83.216 (192-195-83-216.static.monkeybrains.net)

Usage: 1 client used 186 KB in the last day.

Channels: 1, 44

Ethernet 1: 1000 Mbit, full duplex

[Super Stable MX60](#)

History: [Event log](#)

Configuration status: Up to date

Configured firmware: [Update available](#)